

Warranty Policy

Thank you for choosing our products and services, which are provided by TT Automotive (No.1153016) located at Unit 6, Royal Way, Off Belton Road, Loughborough, Leicestershire LE11 5XR.

We strive to deliver the best quality parts and workmanship at all times, however we appreciate that there may be occasions where a replacement item(s) or additional work is required. In such circumstances, please follow our Warranty Procedure outlined below.

All warranty claims are managed by our Customer Services Department. Call 01509 633300

Our warranty policy covers

TT Automotive remanufactured diesel products

The policy for remanufactured diesel equipment covers the repair or replacement of parts which are subject to defective material or workmanship. We offer a 12-month warranty on our remanufactured parts, which commences on the date on which part(s) are invoiced. This warranty is not conditional of any annual mileage. It is our policy to replace or repair any unit if after testing we find that it is defective.

Repaired product

TT Automotive guarantees the quality and performance of all our products. Items with defects in materials or workmanship will be replaced or repaired at the discretion of the company for a period of 12 months from the date of sale. Product damaged through wear and tear, misuse, contamination or neglect will not be replaced. All TT product must be returned to us for checking.

How to report a potential warranty

TT Automotive remanufactured product

If the product is a TT remanufactured unit please contact our customer sales office who will enter your details on our warranty database.

New or exchange product (product not remanufactured by TT Automotive)

Manufacturers new or exchange product are subject to the original manufacturer's warranty and return policy. Please return to TT Automotive who will return to the relevant manufacturer.

Labour claims will not be accepted under any circumstances.